

Kateri Memorial Hospital Centre Tehsakotitsén:tha



Community Update
Tuesday, September 10, 2013



KMHC Mission

We are a team dedicated to strengthening the health & well-being of Onkwehsón:’a by providing, in partnership with others, quality and holistic services that respond to the needs of the community.



Vision

- KMHC is a place where Kahnawa'kerón:non and staff have confidence and take pride in the high quality of care we provide to our users.
- KMHC is a haven of comfort and support to families who share with us in the care of their loved ones.
- KMHC is a center of excellence where we support and encourage staff, volunteers and users to use and develop all the gifts given to them by the Creator.
- KMHC is a team that honors, respects and works with the many talents, abilities, skills and knowledge of our staff and volunteers in service to our users.
- KMHC is recognized as a role model to other First Nation communities for our ability to successfully develop holistic services and programs that meet the needs of our users by incorporating both contemporary medical practices and traditional Kanien'kehaka practices.
- KMHC is valued as an important member of a larger community team in service to Kahnawa'kerón:non.



Values

- Being thankful is important to us. It is how we were taught to start our day, recognizing all that creation has given to us to work and live with. It is one of our greatest gifts, one that has been preserved and passed on to us; we will share it with others.
- We value respect, responsibility, consensus and consultation; these are strong traditional Kanien'kehaka principles that are helpful to our work with the community.
- We honor and appreciate honest and helpful feedback as this practice will help us become more effective.
- We believe in accountability, confidentiality, excellence and competence as they are the foundations to achieving the confidence and trust of our community.
- We value caring for others the same way we would like to be cared for with respect for privacy, autonomy and dignity.
- We value our extended family network as they are an important partner for caring for our users.
- We believe that leading by example works well in our community and honors our Kanien'kehaka ways.
- We view the community as a gift from the Creator, and so will do all that we can to help make it a safe and peaceful place to live.



Strategic Goals

2008-09 to 2012-13

- 1. Ensure safety and quality are prioritized throughout all activities of the hospital centre.
- 2. Renovate and expand the KMHC facility in order to meet present and future needs of clients.
- 3. Integrate Mohawk culture in KMHC operations.



Risk & Quality Management (RQM)

Goal 1 - Ensure Safety and Quality are Prioritized Throughout All Activities of the Hospital Centre.

- KMHC has a program called Risk & Quality Management in place as a part of our efforts to address our first priority of ensuring safe & quality services.
- In the past 5 years, KMHC completed 2 challenging and lengthy quality improvement and self-assessment processes for its 2nd and 3rd accreditation surveys in June 2009 and again in June 2012.
- Our 3rd survey in 2012 was especially significant as this resulted in the award of **Accreditation with Commendation**.
- Accreditation Canada noted, “Congratulations! This achievement demonstrates your organization’s determination and commitment to ongoing quality improvement. We applaud your leadership, staff, and accreditation team members for their efforts and dedication to the provision of safe, quality health services”.



RQM Continued

- Other program activities include analyzing all incidents, accidents & sentinel events that occur @ KMHC.
- Identifying risks to clients, staff & equipment by each department on a regular basis.
- Measures put in place to mitigate these risks.
- ½ time Coordinator to oversee these activities



KMHC Renovation & Expansion Project

Goal 2 - Renovate and Expand the KMHC Facility in Order to Meet Present and Future Needs of the Clients.

- In the past 5 years, KMHC achieved many milestones towards bringing the long-awaited renovation and expansion project closer to realization. It has been a long and tedious process, however, we are getting very close to the “real” ground breaking.
- Of particular importance - In May 2012, KMHC received the Quebec Ministry of Health and Social Services’ approval for the development of definitive plans and construction; the execution phase.
- We celebrated this accomplishment with the community and government officials in July 2012 with a ground breaking ceremony.



KMHC Renovation & Expansion Project Continued

- Throughout this past year, KMHC management worked thoroughly and conscientiously alongside the project management team (Robert Deom- Project Manager and other Professional Services) to move the definitive plan stage forward while paying particular attention to remaining within the authorized budget.
- We commend the KMHC Managers for this work as they succeeded in meeting all of the increased demands of the renovation and expansion project while maintaining the delivery of quality healthcare services to the community.



Culture & Language @ KMHC

Goal 3 - Integrate Mohawk Culture in KMHC Operations

- Like Risk & Quality Management, we have a program in place to promote our Culture and Language priority @ KMHC.
- **Program Activities:**
- Provide an encouraging and supportive environment that promotes positive attitudes towards Kanien'kehaka culture and language.
- Promote employee language-learning opportunities.
- Provide opportunities for employees to gain knowledge about Kanien'kehaka history and culture.
- Offer cultural orientation sessions.



Culture & Language @ KMHC Continued

- A significant accomplishment in this area is that we completed the preparation of an administrative framework to offer traditional medicine services; one of the new services we wish to offer post renovation and expansion.
- Pilot Project called - Tekanonhkwatsherane:ken will be offered this year (two medicines working side-by-side).
- The pilot project will work with the client, medicine preparer and health team which includes doctors, healers, community health nurses, home support, social services, nutritionist, traditional counselling and a Council of Elders.
- An individual care plan will be designed to meet the needs of each client.



Culture & Language @ KMHC Continued

- Pilot Project will be calling on a few of KMHC's Onkwehon:we employees who would be interested in volunteering to participate in the program by:
 - Admission into the program
 - Assessment by the Nurse
 - Goal and treatment planning
 - Use of traditional healing services and herbal medicines
 - Follow-up and Evaluation



Culture & Language @ KMHC Continued

- Further, the pilot project will be following a workplan with monthly activities, including continued framework development, consultations with practicing Traditional Medicine Units, medicine walks, medicine harvesting, traditional healer/seer sessions, presentations, Council of Elders' meetings.



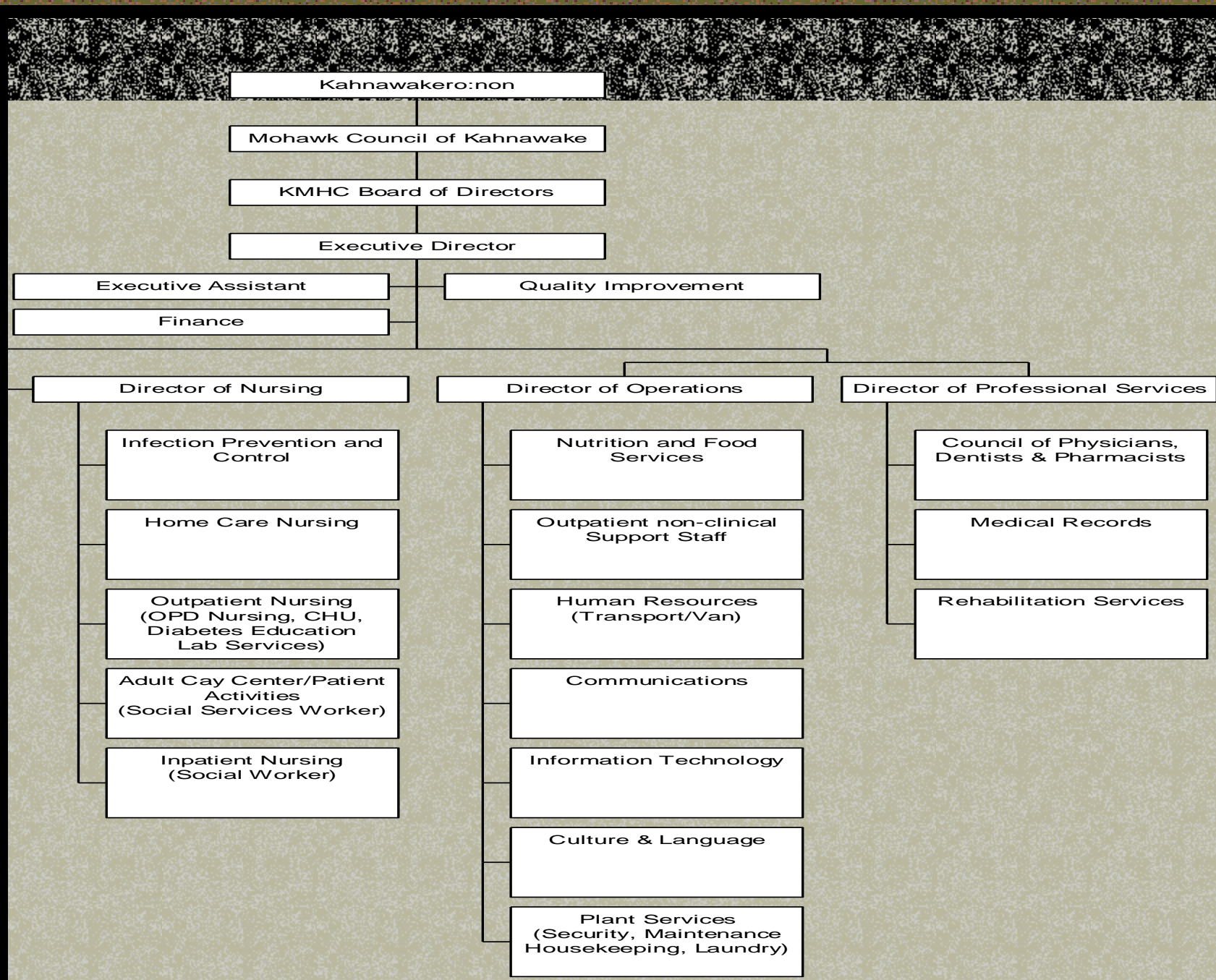
Expectations for New 3-Year KMHC Strategic Plan 2013-14 to 2015-2016

- Continue to focus on our previous 3 strategic goals taking them further into the future; all still relevant
- There will be a new goal focusing on implementing the Community Health Plan with our partners at Onkwatakaritahtshera; Partners = Mohawk Council of Kahnawake, Kahnawake Shakotiaa'takehnhas Community Services and the Kahnawake Fire Brigade
- This will entail ensuring that programs and services are aligned with addressing the top community health priorities; i.e. Substance Abuse/Addictions, Mental Health Issues, Learning/Development Disabilities, Cardiovascular Disease (Hypertension), Cancer, Diabetes and Obesity.



KMHC Board of Directors

- 7 members
- 5 elected by the Community – Celina Montour, Joe Styres (Chairperson), Sose Jacobs, Arnold Lazare, Franklin Williams
- 1 Mohawk Council of Kahnawake – Rhonda Lynn Kirby
- 1 Shakotiiia'takehnhas Community Services – Mike Horne





Professional Services

- Rehabilitation
 - Physiotherapy
 - Occupational Therapy
 - Speech Therapy
- Medical Records
- Clinical Dietitians
- Ophthalmology, optometry
- Council of Physicians, Dentists & Pharmacists
- Social Services
- Laboratory Services
- Infection Prevention & Control



Nursing Services

- Home Care Nursing
- Community Health Unit
- Newborn Home Visits
- Well Baby Clinic
- School Health
- Adult Prevention
- Immunization, etc.
- Inpatient Activity Program
- Day Centre
- Inpatient Nursing Provides service to 33 long-term and 10 short-term care beds
- Outpatient Clinic Nursing



Operations

- Human Resources
- Finance
- Plant Operations
- Maintenance
- Security
- Housekeeping
- Laundry
- Communications
- Information Technology
- Culture & Language
- Outpatient non-clinical support staff



Questions??